

# Support Request Form

PLEASE WRITE LEGIBLY.

Company: \_\_\_\_\_ Return Shipping Address: \_\_\_\_\_

Contact: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Email: \_\_\_\_\_

What items are you sending in for service?  Sensor  Instrument  Sensor & Instrument  Calibrator  
 Other: \_\_\_\_\_

List Model Numbers: \_\_\_\_\_

List Serial Numbers: \_\_\_\_\_

Please select the services you wish performed. You must select "Lab Calibration" if you wish to receive a calibration certificate and sticker. Repairs and Lab Calibration are billed separately. Lab Calibration is not required except for metrology; Contact sales@edl-inc.com for current pricing.

Repair  Lab Calibration  Repair & Lab Calibration  Other: \_\_\_\_\_

If you require Lab Calibration on sensors and pyrometers, specify your temperature points below. You may write "Lab Determined" and we will determine your temperature points for you: \_\_\_\_\_

Describe the nature of your repair here, including any notes or special requests for the technician: \_\_\_\_\_

Please print this form and include it inside the box with your items. Be sure to send your equipment well-packaged and insured for full replacement value. Standard repair times are 10-15 business days. Payment is required before return shipping, and any property not claimed within 60 days of the date quoted will be discarded. Please contact sales@edl-inc.com or call 434.799.0807 for assistance.



Electronic Development Labs, Inc. (EDL)  
Attn: Repairs/Calibration  
244 Oakland Drive Danville, VA 24540 USA

www.edl-inc.com • sales@edl-inc.com  
Toll-Free: 1.800.342.5335 • Fax: 434.799.0847